

IMPROVING LUNG CANCER OUTCOMES IN THE WEST OF SCOTLAND

Dr G McDowell, Dr N O'Rourke, Dr G Lumsden, Dr E Cameron
Beatson West of Scotland Cancer Centre, NHS Greater Glasgow & Clyde

INTRODUCTION:

- Over 38,000 new cases of lung cancer are diagnosed in the UK per year^{1, 2}
- Scotland has one of the highest incidence of lung cancer in the world³
- NHS GG&C incidence rates are higher than the Scottish average⁴
- National Lung Cancer Audit highlighted shortcomings in patient care between the UK and western Europe

Improving Lung Cancer Outcomes Project (ILCOP)⁵ identified the reasons for these shortcomings and developed a multi-disciplinary approach to improving patient care

The Royal Collage of Physicians

McMillan Cancer Support

National Lung Cancer Forum

The Roy Castle Lung Cancer Foundation

ILCOP
Patient
experience
questionnaire

AIM

Review the quality of care given to lung cancer patients in NHS GG&C

METHOD

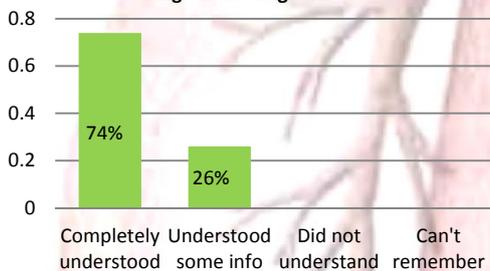
ILCOP patient experience questionnaire was distributed in the outpatient setting within The Beatson Oncology Centre & Gartnavel General Hospital over a period of 6 weeks

RESULTS:

COMMUNICATION:

- 90% Felt their doctors were sensitive in breaking bad news
- 71% Completely understood the purpose of investigations
- Nearly 50% had not been offered written information on lung cancer

Did you understand the explanation of your lung cancer diagnosis



PRIVACY, RESPECT & DIGNITY:

- 94% Felt there was enough privacy during a consultation

Did you have enough privacy while the doctors were examining you?



EMOTIONAL SUPPORT:

- 80% Felt their emotional needs were met throughout the investigation & treatment process

- 93% were given contact information of cancer specialist nurse or support network

- Main downfalls were in the timing of information given. Often given details of support networks after initial treatment had commenced.

PHYSICAL SUPPORT:

Majority of patients suffered from significant pain but felt their needs were addressed throughout the treatment process

INFORMATION:

- 72% were offered written information
- 94% stated it was "just enough" information
- 4% felt overwhelmed with information

The quality of the information provided to patients about their condition and treatment?



SUMMARY:

The questionnaire highlights the excellent quality and quantity of communication supplied throughout the diagnosis and treatment process. We recognise that offering written communication at time of diagnosis must improve to consolidate the information given.

The questionnaire showed the maintenance of patient privacy during consultations. Whilst adequately addressing both the emotional and physical needs in the majority of our patients. This emphasizes the need for a holistic approach to lung cancer care to improve patient care and satisfaction.

REFERENCES:

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3. Parkin DM, Whelan SL, Ferlay J, Teppo L, Thomas DB. [Cancer Incidence in Five Continents Volume VIII](#). IARC Scientific Publications. Vol. 155. Lyon, France: International Agency for Research on Cancer, 2002.
4. ISD Scotland. [Cancer statistics. Lung cancer and mesothelioma](#). Accessed March 2012.
5. <http://www.rcplondon.ac.uk/projects/improving-lung-cancer-outcomes-project-ilcop>